



**NHS**

**North East Ambulance Service**  
NHS Foundation Trust

**North Northumberland**

| Month         | C1<br>Incident<br>Count | C2<br>Incident<br>Count | C3<br>Incident<br>Count | C4<br>Incident<br>Count | C1 Total Response<br>Time (Days, Hours,<br>Minutes, Seconds) | C2 Total Response<br>Time (Days, Hours,<br>Minutes, Seconds) | C1 Mean<br>(Hours,<br>Minutes,<br>Seconds) | C2 Mean<br>(Hours,<br>Minutes and<br>Seconds) | C1 90th Percentile<br>(Hours, Minutes,<br>Seconds) | C2 90th Percentile<br>(Hours, Minutes,<br>Seconds) | C3 90th Percentile<br>(Hours, Minutes,<br>Seconds) | C4 90th Percentile<br>(Hours, Minutes,<br>Seconds) |
|---------------|-------------------------|-------------------------|-------------------------|-------------------------|--|--|--|---|--|--|--|--|
| Feb-23        | 40                      | 364                     | 169                     | 24                      | 05:28:10   | 6 18:27:51   | 00:08:12                                   | 00:26:47                                      | 00:15:57   | 00:55:04   | 01:17:41   | 01:49:04   |
| Mar-23        | 39                      | 410                     | 190                     | 24                      | 07:08:05   | 8 07:51:29   | 00:10:59                                   | 00:29:15                                      | 00:20:53   | 01:00:56   | 01:34:02   | 01:26:31   |
| Apr-23        | 47                      | 453                     | 229                     | 17                      | 09:08:48   | 8 09:50:41   | 00:11:41                                   | 00:26:44                                      | 00:21:02   | 00:59:30   | 01:17:10   | 01:58:47   |
| May-23        | 38                      | 426                     | 199                     | 18                      | 06:21:08   | 9 02:37:26   | 00:10:02                                   | 00:30:48                                      | 00:18:45   | 01:02:52   | 01:41:40   | 02:18:06   |
| Jun-23        | 50                      | 447                     | 196                     | 18                      | 09:03:06   | 10 07:46:33  | 00:10:52                                   | 00:33:16                                      | 00:20:14   | 01:08:48   | 01:52:04   | 02:35:56   |
| Jul-23        | 47                      | 402                     | 214                     | 17                      | 08:41:59   | 6 15:28:12   | 00:11:06                                   | 00:23:48                                      | 00:19:57   | 00:49:16   | 01:53:48   | 01:21:59   |
| Aug-23        | 64                      | 462                     | 253                     | 18                      | 13:26:30   | 10 03:50:08  | 00:12:36                                   | 00:31:40                                      | 00:22:16   | 01:06:15   | 01:55:15   | 02:36:02   |
| Sep-23        | 36                      | 437                     | 207                     | 25                      | 05:20:43   | 9 02:51:24   | 00:08:55                                   | 00:30:03                                      | 00:15:31   | 01:05:00   | 01:36:28   | 02:17:06   |
| Oct-23        | 47                      | 494                     | 227                     | 18                      | 06:59:07   | 10 6:36:20   | 00:08:55                                   | 00:29:57                                      | 00:19:14   | 00:59:04   | 02:03:24   | 02:11:07   |
| Nov-23        | 45                      | 426                     | 202                     | 19                      | 05:35:17   | 9 15:40:27   | 00:07:27                                   | 00:32:38                                      | 00:11:43   | 01:04:51   | 01:40:37   | 02:26:24   |
| Dec-23        | 59                      | 534                     | 228                     | 27                      | 08:57:34   | 12 14:19:37  | 00:09:07                                   | 00:33:58                                      | 00:16:41   | 01:09:12   | 02:12:51   | 02:38:34   |
| Jan-24        | 47                      | 440                     | 244                     | 22                      | 08:59:26   | 9 22:48:17   | 00:11:29                                   | 00:32:34                                      | 00:20:45   | 01:08:19   | 01:34:43   | 01:55:19   |
| <b>Total:</b> | <b>559</b>              | <b>5295</b>             | <b>2558</b>             | <b>247</b>              |  |  | <b>00:10:13</b>                            | <b>00:30:17</b>                               | <b>00:19:25</b>                                    | <b>01:03:33</b>                                    | <b>01:41:54</b>                                    | <b>02:25:44</b>                                    |